Cancellation Policy – Clients must provide 24 *hours notice* if they wish to change or cancel an appointment. This can be done via phone or email. Failure to provide 24 hours notice will incur a *50% booking value late cancellation fee charged to the card we have saved on file.* Dress appropriately – Please don't wear your best clothes to the Salon. Dress like you would if you were painting your house! We do our very best to keep the paint on your hair but please wear clothes that are not important to you.

Late Arrival Policy – Please aim to arrive 10 minutes early for your appointment. If you are more than 15 minutes late then we may have to reschedule your appointment for a later date and a 50% booking value fee will apply.

Please make sure you check google maps for estimated travel time and allow a 15 minute time buffer in case traffic conditions change. It is extremely important that clients are punctual for their appointment to enable our team to perform at their best. Thank you Please find below the 2022 frankie salon service list. We always aim to keep our prices very fair and reasonable compared to other businesses in similar locations.

Our 2023 stylists are

- Emerging Stylists- Rachel
- Senior Stylist Georgia & Madelaine
- Principal Stylists Monica, Katie, Maddy, Elliot & Tony
- Directors Pete, Amy, Brooke & Lily

New Packages Balayage / Foils	Senior Stylist	Principal Stylist
Half Head Frankie Signature Balayage/Foils w/Blowdry	400	440
Half Head Frankie Signature Balayage/Foils w/Haircut	475	510
Full Head Frankie Signature Balayage/Foils w/Blowdry	495	520
Full Head Frankie Signature Balayage/Foils w/Haircut	550	590

	Emerging Stylist	Senior Stylist	Principal Stylist
Hair Cutting			
NEW Client Haricut		155	180
Maintenance Haircut - Short		115	125
Maintenance Haircut - Medium/Long		125	135
Restyle Haircut		155	180
Short Hair Cut		115	125
Clipper/Mens Cut		75	80
Emerging Stylist Trim	90		
All Over Colour			
Root Tint Regrowth	100	130	140
Full Head Tint	130	155	165
Root Regrowth & Scattered Foils	160	180	190
Foils			
Face Frame Foils	110	120	135
Quarter Foils	125	135	145
Half Head Foils	160	180	190
Full Head Foils	230	250	270
Balayage *prices from			
Half Head Balayage	160	180	190
Full Head Balayage	230	250	270
Express Toner	50	50	50

Hair Gloss	50	50	50
Root Shadow And Gloss	75	75	75
Styling			
Blow Wave After Colour	70	90	95
Blow Wave Short	70	80	80
Blow Wave Medium/Long	70	90	95
Dry Styling	65	80	85
Toner & Blowdry	150	150	160
Formal Hair Styling	100	120	140
Diffuse Dry	45	45	45
Treatments			
Customised Treatment By Your Stylist	25	25	25
Hydrate and Moisture	25	25	25
Healthy Scalp	25	25	25
K18	40	40	40
K18 Plus	50	50	50
NEW Behave Keratin Smoothing Treatment	By Tony Only		
Short-Medium Hair	\$475		
Medium-Long Hair	\$550		
Extra Long/Thick Hair	\$650		